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# FAQ

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## Simple answers to your most asked questions

Qualcomm® AllPlay™ smart media platform gives you the ultimate freedom in wireless whole-home audio. With AllPlay, you can use your smartphone or tablet to control and stream music from your own collection, or from popular music services, throughout your home on your AllPlay powered devices.

### AllPlay

#### **Q** What is AllPlay?

**A** AllPlay is a smart media platform that allows you to wirelessly play music with quality sound throughout your home on any brand of AllPlay powered speakers or audio accessories.

#### **Q** How does AllPlay work?

**A** AllPlay allows your speakers and favorite music apps to connect over Wi-Fi. You can easily stream music directly from the cloud or a mobile device right to your AllPlay powered speakers.

#### **Q** What makes AllPlay different?

**A** AllPlay gives you more freedom and choices in wireless whole home audio by allowing you to connect seamlessly to any brand of speaker powered by AllPlay. Because it is built upon the AllJoyn® open source framework, AllPlay functionality can be readily built into many apps. Some examples include, the Qualcomm® AllPlay™ Jukebox app, Qualcomm® AllPlay™ Radio powered by TuneIn app, speaker provider apps, and even popular music service apps. This makes it easy and convenient to listen to hi fidelity audio with world class Wi-Fi streaming throughout your home.

### Speakers

#### **Q** What devices can I use with AllPlay?

**A** Any wireless speaker or audio accessory powered by AllPlay. AllPlay works with a number of different companies to deliver the power of wireless whole-home audio to everyone. Visit [qualcomm.com/allplay](http://qualcomm.com/allplay) for a current list of device manufacturers using AllPlay.

#### **Q** What if I already have speakers but they aren't AllPlay enabled?

**A** Several manufacturers offer audio accessories powered by AllPlay. Any powered speaker with an audio line in can make use of AllPlay's connectivity. By connecting the audio accessory to the speaker, the speaker then becomes Wi-Fi and AllPlay enabled.

#### **Q** Will different brands of speakers work together with AllPlay?

**A** Yes. Any speaker, regardless of brand that is powered by AllPlay or is connected to an AllPlay audio accessory will work together. AllPlay controls the communication to the speakers, giving you a seamless, high-quality audio experience.

#### **Q** Can I choose which speakers to stream music to using AllPlay?

**A** Sure thing. With AllPlay, you can use your AllPlay-powered app to create groups of speakers throughout your home. You can stream to one speaker, a group of speakers, or multiple speakers synchronously powered by AllPlay in your Wi-Fi network.



**Qualcomm®**  
**AllPlay™**

**Q Can I play different music to different speakers powered by AllPlay from one device?**

**A** Yes, with AllPlay you are in control of what music is played on each speaker or set of speakers so you can play different music in different parts of the house.

## Mobile

**Q How do I control my speakers with my Mobile device?**

**A** There are two ways to control your speakers with your mobile device. You can either use the AllPlay-powered app of one of several music service providers, or the AllPlay enabled app from your speaker manufacturer. Alternately, you can also download the AllPlay Jukebox app from the Apple App Store or Google Play Store.

**Q How do I use a music app to control and stream my music?**

**A** Each app is slightly different. In an AllPlay powered music streaming app (for example, Rhapsody), look for the AllPlay button and select “set up” to manage speaker groups, select music, create playlists, and control the volume throughout your home. In the Jukebox or a speaker manufacturer app, you’re all ready to start connecting to speakers and play music that is already on your phone.

**Q Which smartphones and tablets work with AllPlay?**

**A** AllPlay is a cross-platform system. It supports both Apple iOS (6 and above) and Android (2.3.3 and above) devices.

**Q How many devices can stream music to my speakers powered by AllPlay at the same time?**

**A** Multiple devices can stream music to your speakers powered by AllPlay at once. Friends and family members can control music on select speakers, or as many speakers or groups as your home network will allow.

**Q How close do I need to be to the speakers to stream music from my device?**

**A** That’s the beauty of wireless home audio powered by AllPlay – it uses Wi-Fi which allows you to stream further and at better quality. If you’re playing music that’s saved on your device, you just need to be in range of your Wi-Fi network.

But, if you’re streaming music from the cloud, your speakers can communicate directly with your music service provider through the AllPlay interface. So you can multi-task, run an errand, or use your phone for other things.

## Music

**Q Where can I play music from with AllPlay?**

**A** AllPlay can access music from a variety of sources. You can play music from your device, your media server, or stream it directly to your speakers from popular music service providers, including some Internet radio stations.

**Q Which music services work with AllPlay?**

**A** The list of music service providers and Internet radio stations compatible with AllPlay can be seen at [qualcomm.com/allplay](http://qualcomm.com/allplay).

**Q Do I need a subscription to play music via AllPlay?**

**A** No! AllPlay is open – everyone can play their music from their mobile devices using AllPlay. If you stream music from the cloud, you may need a subscription to an online music service provider.

**Q What kind of music quality can I expect using AllPlay?**

**A** AllPlay supports multiple music formats and delivers up to 192 kHz/24 bit lossless audio over Wi-Fi throughout your home to AllPlay-enabled wireless devices from a range of manufacturers.

## Social

**Q Can my friends stream music to my speakers powered by AllPlay?**

**A** Yes, all they need is an AllPlay enabled app and access to your home Wi-Fi and they’re in business.

**Q Can we all contribute to the same playlists?**

**A** Anyone can – just choose a song on your device, then simply select ‘Play Now’, ‘Play Next’, or ‘Play Last’ to add it to the queue.