

Q: I have recently purchased a Laser 2gb mp3-2GA8. i am having difficulties loading music onto the player. So if you could please give me some assistance it would be much appreciated.

A: Please connect the player to the computer using the supplied USB cable. The computer should detect the device and load the drivers. It should be displayed as a "Removable Device" and be assigned the next available drive letter. The drive can now be accessed the same way as any other drive on your computer. Files can be transferred to the player in the same fashion. Please remember that only files of the MP3 WMA unprotected format can be played by the Laser range of media players. Copy protected files cannot be played on these players.

Q: I just bought a new laser 2GB mini MP3 Player. I have loaded songs on it however when I go to play the songs they play for a max of 12 seconds and when it will skip to the next song. It does this each time I play a song and I haven't been able to play a full song. Do you have any suggestions about how I stop it from doing this?? Is there a setting I should put it on? Or should I take it back and get a new one?

A: It would appear that for some reason the player is set to INTRO mode. In this mode the player will only play the beginning of each song before processing to the next available track. Please try the following to set the playback mode to NORMAL.

1. Turn the player on and select "Music" playback mode.
2. Press the play button to start the track playing. While the track is playing, press the "M" button. This will bring up the Playback menu. Use the left and right arrows to scroll through the options until the word "INTRO" is displayed and then press the "M" button again. Use the left and right arrow buttons to scroll through to the type of playback you require.

Normal = will play selected track and then stop

Repeat = Will repeat the selected track

Repeat all = will repeat all tracks in folder.

When you have the desired selection press the "M" button again and you will be returned to the music playback screen.