

Q: We have one of the above 8 port KVM switches from your company, however we no longer have the power pack for the switch, and are wondering if:

- a) You would be able to advise us the amperage required (I believe the voltage is 12v as this is printed on the KVM itself) so we could have a new power pack made, or;
- b) You would be able to supply a replacement powerpack for this model.

Any assistance would be greatly appreciated.

A: I am sorry that you have lost the power supply for the Laser 8 port KVM switch. While we are happy to supply you with a replacement power supply if required, a replacement can be sourced from most electronic shops such as DSE or Tandy.

The requirements are as follows:

- Input = 110 to 230V
- Output = 12vDC@500 milliamp
- Tip = Centre Positive.

The tip size is common and should be found in most AC/DC adaptors.

I hope this information has been helpful. Please let me know if you require any further information.