

**Q: I require a windows 98SE driver for the laser card reader BAO-CARD52.**

A: The drivers for the Laser 52 in 1 card reader can be found at the following location:

<http://www.laserco.com.au/support/drivers/pcacc/BAO-CARD52/bao-card52.zip>

Please download the file and extract the contents of the file to a folder on your hard drive. Open the folder and run the setup from the main folder. Please do not try to install from the subfolders as this will fail.

When the drivers are installed it is recommended that the computer be restarted to update the operating systems driver data base before plugging the reader in to a USB port. Once restarted, plug the reader in and you should see 4 new drive icons in the "My Computer" Window. Each Icon represents a slot on the reader.

**Q: I recently purchased one of your products (the 52 in 1 memory card reader) and have found that I cannot get it to recognise Memory Stick Pro Duo both with and without the adaptor. Is there firmware I need to update or is this a faulty product that I should return?**

A: The Laser 52 in 1 card reader should read the Sony Memory Stick Pro Duo but only with the adaptor. Please ensure that the card is fitting snugly in the adaptor before fitting it to the reader in the lower right hand slot as marked. You should now be able to access the card through the "My computer" window. If the reader is not detecting the card and the file system can be confirmed as compatible with operating system of the computer, the reader its self may be faulty and it should be returned to the place of purchase for warranty.

**Q: I have a LASER card reader that has 4 slots, CF/CFII, SM, MS, SD/MMC and it has a USB connection for computer. Code on the back is N1968 MFRG date 2004/8 I have installed Vista and need the driver for this. Can you please help?**

A: The Laser range of card readers do not require any drivers when used on the Vista operating system as it uses the native drivers from the operating system. Please ensure that all Vista updates are completed on your computer.