

Q: I've bought a Laser 6-way power board from you recently (item # AO-PTO888). The board seems to be working OK, but when i look at the lights on it the "PROTECTED" light is NOT lighted up. Does this mean there is a fault? Is my stuff protected or not? I am not sure what it means. The Red Grounded light is on. The Reset switch is on. The Green PROTECTED Light is NOT ON! It was on when I first plugged it in, but now its not. What does this mean?

A: If the "PROTECTED" light is not illuminated when the board is plugged in to the power, there is a good chance that the board has been subjected to a power surge or spike that has rendered the protection on the board un serviceable. While the board can be continued to be used as a general power board it will no longer be able to protect devices that are attached.